



BY APPOINTMENT  
TO HER MAJESTY  
QUEEN ELIZABETH  
THE QUEEN MOTHER  
DRAPERS

## HARVEY NICHOLS

1 April 2005

To Whom It May Concern

**Re: Security Global**

The security staff supplied by Security Global have proved themselves to be reliable, courteous, well trained and professional at all times.

They have to converse with our clients and are polite and helpful when doing so. Their work at our Birmingham store has been without fault.

I have great pleasure in recommending them to any client that requires a 'higher than average' standard of service and customer care.

I would be more than happy to confirm the above if you wish to telephone me on 0121 616 6001.

Yours faithfully  
For and on behalf of  
Harvey Nichols & Company Limited

**Sean Stevens**  
**General Manager**